

TRAINING ON MANAGING WORKPLACE CONFLICTS



Workplace conflict is almost inevitable when employees of various backgrounds and different approaches to their jobs are brought together for a shared business purpose. Employers can manage workplace conflict by creating an organizational culture designed to preclude conflict as much as possible and by dealing promptly and equitably with conflict that employees cannot resolve among themselves.

COURSE HIGHLIGHTS TARGET

- Overview on conflict management
- Conflict management strategies
- Conflict resolution skills
- Guidelines regarding conflict resolving
- Organizational policies on the conflict reporting
- Workplace violence prevention and intervention standard procedures
- Employee accountability on conflict resolving
- Team work and Team building techniques
- Intercultural communication and conflict resolution

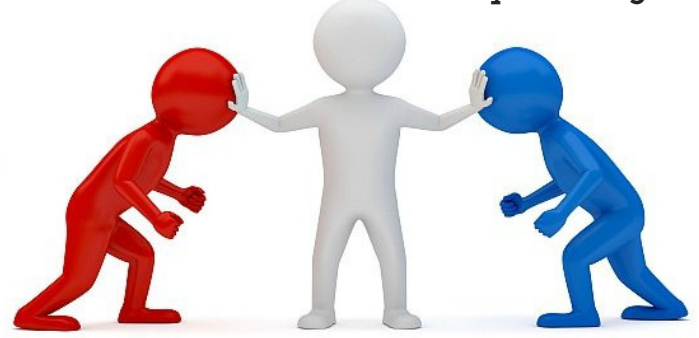
- First line Manager
- Line Managers
- Supervisors
- Potential Managers
- Potential Supervisors

WHEN?
 22nd - 23rd March 2018
 8:30 A.M. - 04:30 P.M.
Nashera Hotel, Morogoro

TRAINING METHODOLOGIES



"Tackle Conflict in any Setting"



COST:

Members: TZS 500,000.00 per participant.

Non-Members: TZS 650,000.00 per participant.

Note: All fees are VAT Inclusive

The fee will cover tuition fees fees, training materials, refreshments, lunch and a Certificate of Competence.

NB: Kindly note that training fee has to be paid in advance by cheque or through Electronic Funds Transfer (EFT), or Cash Deposit at the Bank or at ATE offices in Dar es Salaam, Mwanza or Arusha.

OUR BANK DETAILS

Account Name: Association of Tanzania Employers

Account Number: 011103015899

Bank: National Bank of Commerce Ltd

Branch: Corporate Branch, Dar es Salaam

Swift Code: NLCBPZTXXX

NB: When making payment, kindly indicate your company name, training title & participant name.

Training registration form should be received at least **1 week prior** the training date.

GROUP DISCOUNT



Members and non-members

3 to 4 delegates - 5% discount

5 to 9 delegates - 10% discount

More than 10 delegates - 15% discount



We are also here to ease your burden of sending all officials away from business, kindly let us know if you would like us to deliver this training to your door steps and we will do a convenient arrangement for you.

Contact Us →



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